

2018-19 Quarter one – non-financial performance results

TO	Audit and Risk Committee
FROM	Ashleigh Howard – Policy Planner
DATE	31 October 2018
SUBJECT	2018-19 Quarter one – non financial performance results

1 Purpose of report

This report presents to the Committee a quarter one performance report informing elected members of progress made towards achieving the Council's levels of service, as defined through the non-financial organisational performance measures and targets contained within the 2018-2028 Long Term Plan.

2 Background

The 2018-2028 Long Term Plan contains measures and targets that the Council will use to assess the major aspects of organisational performance over the first three years of the plan. We are required to produce an annual report which includes results against each of these performance measures, and as an organisation produce a series of quarterly reports to advise senior management and the Audit and Risk Committee of how the organisation is progressing against meeting each of those measures during the year. A snapshot of the measures is also included in the Chief Executive's report that is included in the regular Council agenda.

3 Issue

This quarterly report provides an opportunity for elected members to review progress that has been made to meet the levels of service that Council committed to in the 2018-2028 Long Term Plan, and where performance is under target to confirm that corrective actions are in place.

4 Discussion

Summary of Results

In the period for 1 July 2018 to 30 September 2018, activity managers have reported that 100 performance measures are on track to be achieved; a further 17 are reported as off track and 21 have not been measured. The latter is due to two factors - some are not measured until later in the year and one is waiting on data collation work. The commentary against each measure in the attached quarterly report explains where these factors exist.

5 Suggested resolution(s)

That the Audit and Risk Committee:

1. Receives the "2018-19 Quarter one – Non financial performance results" report, dated 31 October 2018.

References-Tabled/Agenda Attachments

Attachment A 2018-19 Quarter one non-financial performance measures report

2018 - 2019 Q1 Report (Objective)