

2018 – 2019 Quarter two – non-financial performance results

TO	Audit and Risk Committee
FROM	Ashleigh Howard – Policy Planner
DATE	18 February 2019
SUBJECT	2018 – 2019 Quarter two – non financial performance results

1 Purpose of report

This report presents to the Committee a quarter two performance report informing elected members of progress made towards achieving the Council's levels of service, as defined through the non-financial organisational performance measures and targets contained within the 2018-2028 Long Term Plan.

2 Background

The 2018-2028 Long Term Plan contains measures and targets that the Council will use to assess the major aspects of organisational performance over the first three years of the plan. We are required to produce an annual report which includes results against each of these performance measures, and as an organisation produce a series of quarterly reports to advise senior management and the Audit Committee of how the organisation is progressing against meeting each of those measures during the year. A snapshot of the measures is also included in the Chief Executive's report that is included in the regular Council agenda.

3 Issue

This quarterly report provides an opportunity for elected members to review progress that has been made to meet the levels of service that Council committed to in the 2018-2028 Long Term Plan, and where performance is under target to confirm that corrective actions are in place.

4 Discussion

Summary of results

In the period for 1 July 2018 to 30 December 2018, activity managers have report that 102 performance measures are on track to be achieved; 19 performance measures are reported as off track; one performance measure is not achieved. A further 16 have not been measured. The latter is due to two factors – some are not measured until later in the year, while others have not had any action required. The commentary against each measure in the attached quarterly report explains where these factors exist.

Build Control performance measure – pools

At the November 2018 Audit and Risk Committee meeting, a question was asked about the risk to Council presented by non-compliant pools. After speaking with Building Control staff, we can advise that upon inspection, if the inspector realises the pool is non-compliant, they will issue a notice to fix (length of time is dependent on the severity of non-compliance). The notice is then followed up at the end of the timeframe to ensure compliance has been reached. This process fulfils Council's statutory obligations which are to identify and monitor non-compliance, with the burden of rectifying falling on the property owner.

5 Suggested resolution(s)

That the Audit and Risk Committee

1. Receives the report *2018 – 2019 Quarter two – Non financial reporting* dated February 2019

References-tabled/Agenda attachments

Attachment A *Quarter Two non-financial performance results*

Attachment A

Attachment A - Quarter 2 Non-financial reporting objective version